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ightarrow 20,000 sq. ft., 1-storey office and workshop in Southern Ontario

- $\rightarrow$ Ground source heat pump, high performance windows, etc.
- Metering included: potable & cistern water, NG main, electric main plus sub-panels on PV, lighting, HVAC pump and fan status, receptacles





## Case Study - Office B: Office & Workshop

## **FUNCTIONAL TEST**

- ightarrowStorage room hot, office cool
  - ightarrow Found crossed floor loops
  - $\rightarrow$  Office thermostat controlling floor heat in storage room
  - ightarrow Loops not labeled
- $\rightarrow$ Heat pump constantly tripping
  - $\rightarrow$  Supplier blamed system, but did not measure any parameters
  - $\rightarrow$  Cx measurements showed water flows ok
  - → Heat pump diagnostics finally found faulty TX valve and low-refrigerant charge

- → Controls are probably the single most important item in ensuring successful system operation for comfort and energy savings
  - → Controls contractor programmed system heating water temps lower than specified because they thought this worked better
  - Improperly programmed 24-hour moving average outdoor temp caused the system to flip-flop between heating and cooling

























